

## Ten Absolutes

### Absolutely Never!!!!!!!!!!

- |                            |                |                         |
|----------------------------|----------------|-------------------------|
| <b>1. ARGUE</b>            | <b>instead</b> | <b>AGREE</b>            |
| <b>2. REASON</b>           | <b>instead</b> | <b>DIVERT</b>           |
| <b>3. SHAME</b>            | <b>instead</b> | <b>DISTRACT</b>         |
| <b>4. LECTURE</b>          | <b>instead</b> | <b>REASSURE</b>         |
| <b>5. SAY “REMEMBER”</b>   | <b>instead</b> | <b>REMINISCE</b>        |
| <b>6. SAY “I TOLD YOU”</b> | <b>instead</b> | <b>REPEAT/REGROUP</b>   |
| <b>7. SAY “YOU CAN’T”</b>  | <b>instead</b> | <b>DO WHAT THEY CAN</b> |
| <b>8. COMMAND/DEMAND</b>   | <b>instead</b> | <b>ASK/MODEL</b>        |
| <b>9. CONDESCEND</b>       | <b>instead</b> | <b>ENCOURAGE/PRAISE</b> |
| <b>10. FORCE</b>           | <b>instead</b> | <b>REINFORCE</b>        |